

Bonzer Can Opener

Trouble Shooting Guide



	Check	Reason	Reference
1.	Ask an experienced user to visually check the can opener parts and operation.	<i>Often new users will not recognise misaligned components or will not install can opener in the can correctly.</i>	https://youtu.be/YhncXQmE5ts
2.	Check the can opener has been engaged in the can properly.	<i>Blade should be lowered onto can and then pressed in, never dropped with handle upright.</i>	https://youtu.be/YhncXQmE5ts
3.	Change blade and wheel if required. Both should be changed at the same time.	<i>Often blades are changed without wheels causing the cans to slip.</i>	Wheel Change – https://youtu.be/rNuifyz3jV4 Classic R Blade Change- https://youtu.be/dP30MZyD-x8 EZ20,60 & Titan Blade Change – https://youtu.be/x7Fy1UmUysA EZ40 Blade Change – https://youtu.be/RGRDA9JPj7E
4.	Check Blade and Wheel have been installed in the correct orientation.	<i>If blade or wheel is installed backwards can opener will not work.</i>	As above
5.	With one single rotation of the handle in closed position, view from the side and check blade and wheel are just touching.	<i>If blade isn't touching the wheel, the can will not be pulled onto the wheel and rotate it.</i>	
6.	Check blade trigger assembly has been correctly reinstalled after washing.	<i>If the assembly hasn't been installed correctly can opener will not work and could be damaged.</i>	https://youtu.be/6gC-XrF3-RE
7.	Blade screws should not be overtightened and small white rubber washers should be present.	<i>Over tightening without the washer causes the screw head to push trigger assembly out of line when clamped to a can.</i>	

Common Bonzer Can Opener User Mistakes.

Although the Bonzer Can Openers are all built to exceptional standards misuse can damage and reduce the life of the can opener.

	Check	Reason
1.	Never turn the handle anticlockwise.	<i>Reversing the mechanism can loosen wheel screw and wear out the blade and wheel prematurely.</i>
2.	Never turn the handle continually without a can in place.	<i>Doing so will wear out both the blade and wheel prematurely.</i>
3.	Never add additional parts to the can opener assembly.	<i>Spare Part Available here: https://www.mitchellcooper.co.uk/spare-parts/can-opener-spares/</i>
4.	Never force parts back together when reassembling.	<i>Parts could seize in abnormal positions.</i>
5.	Always replace the stainless steel base when installing a new can opener.	<i>The base does wear out. If the can opener socket loosens the can opener angle will change within the can.</i>
6.	When washing trigger assembly ensure it's completely dry before reinstalling.	<i>Any water trapped in the can opener could cause superficial surface rust over time.</i>
7.	Can opener is supposed to sit in the base at an angle.	<i>The angle helps turn the can past the blade.</i>
8.	Always operate the can opener from behind with the can in front of you.	<i>Operating from the side or front will angle the can opener at an inefficient angle to the can.</i>
9.	Do not drop can opener into base.	<i>This could damage blade, trigger or loosen the can opener head from the shaft over time.</i>
10.	Can opener is not designed to open dented cans.	<i>If can is dented either use a hand held can opener or with caution start opening the can to the left of the dent and work around to right side of the dent.</i>
11.	All cans should be opened from the top. Not the bottom.	<i>The bottom of some cans aren't the right shape to grip between the blade and the wheel.</i>
12.	Can opener blade should never be sharpened.	<i>Brand new the blades are blunt, they are not meant to be sharp. Sharpened blades will create sharp edges on the can when opened.</i>